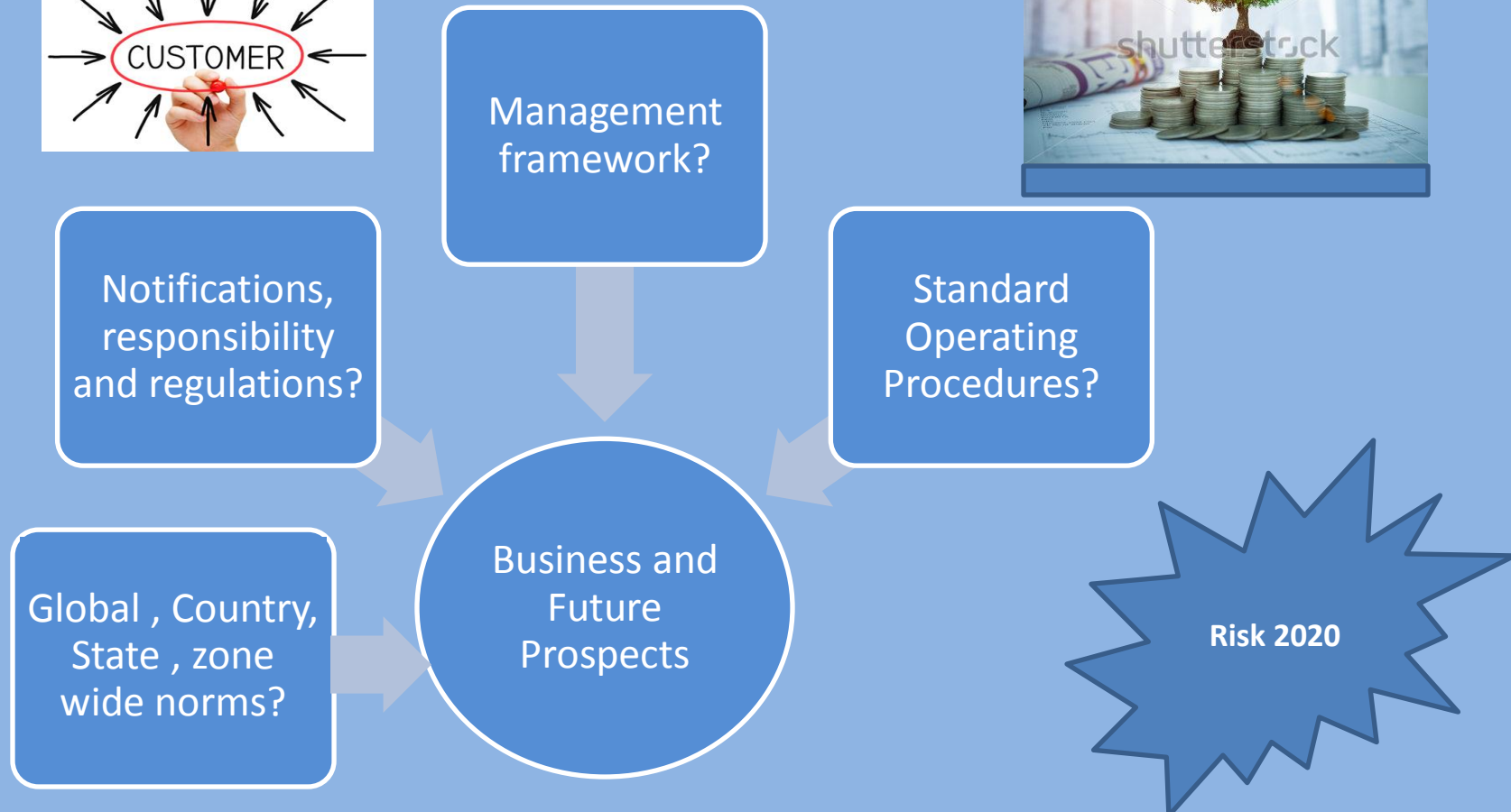


Towards Future Prospects



Gap analysis

K.S.Venkatram , AOEC & SSHGIEC 2017-2020

Towards Future Prospects

This gap analysis can help the business management team acknowledge risks, needs, plan for, implement or improve upon policies, best practices and procedures for Future business services in the post lockdown environment.



Management framework

Standard operating procedures

Quality of services (QoS)

The author K.S.Venkatram has a B.E. in Computer Engineering, and also holds MCP, MCAD and MCSD certifications. He has 25 plus years of experience in IT Service Management, manufacturing, healthcare etc